

Feb 11, 2011

Mitch Gold and Jim Chivers
Gold and Company
5601 Newbury St
Baltimore, Md 21209

Mike and Ron Cappy
6705 Belair Rd
Baltimore, Md 21206

Dear Mitch and Jim,

Thank you so much for your help with the leasing of warehouse space for our new commercial laundry operation. This was a very important decision about the future of our business. We relied on you to make the right decisions, and we are most pleased with the outcome.

You were very thorough and went above and beyond to help us locate just the right space for our business. We asked you continually for more spaces to look at, and you kept producing more alternatives for us until we knew that we had the perfect fit for us.

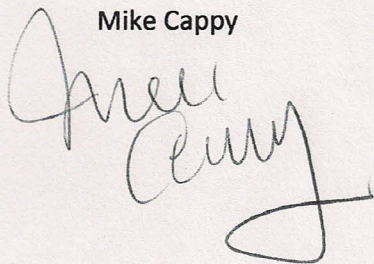
You were very knowledgeable and were quick to answer any questions that we had. To build out our operation, we needed more than the normal amount of electric power, natural gas, water, and sewer. You made sure that we found the best building to fit our utility service needs, and we appreciate your efforts.

Your understanding of the lease documentation was a huge help to us as well. We don't know that much about the "legalese" of real estate, and the original draft of the lease left a lot to be desired. You walked us through the process and resolved all of our issues and questions.

Thank you so much for your professionalism, support, and hard work. We regard you very highly and will recommend you to anyone who may be in need of your services.

Sincerely,

Mike Cappy

A handwritten signature in cursive script, appearing to read "Mike Cappy".

Ron Cappy

A handwritten signature in cursive script, appearing to read "Ron Cappy".